

Heritage Bank Customer Service Center

Speak with a representative for assistance with account questions and service requests
 800.455.6126
 Monday-Friday 8:00am to 5:30pm PT
 Saturdays 9:00 to 1:00pm PT
 Support@HeritageBankNW.com

Heritage 24/7 Access Line

*Check balances and transfer funds
 Lost or stolen debit card and reporting fraud*
 888.505.9150

Personal Online & Mobile Banking

800.455.6126
 M-F 7:30 am to 6:00 pm PT
 Sat 9:00 am to 1:00 pm PT
 Support@HeritageBankNW.com



To get the mobile app, search [HeritageBankNW](#) in your app store

Business Online & Mobile Banking

Heritage Direct
 800.455.6126
 M-F 7:30 am to 6:00 pm PT
 Sat 9:00 am to 1:00 pm PT
 Support@HeritageBankNW.com



To get the mobile app, search [HBDirect](#) in your app store

Digital Banking - Commercial

Remote deposit capture, ACH & wires and positive pay
 844.510.4659
 M-Th 8:00 am to 5:00 pm PT
 F 8:00 am to 5:30 pm PT
 DigitalBankingCommercial@HeritageBankNW.com

Debit Cards

24/7 Lost or stolen card and fraudulent transaction reporting
 800.455.6126
 After hours:
 Select #2 for lost or stolen
 Select #6 for fraud

Credit Card Service Center

Available 24/7
 800.423.7503 General inquiries
 800.325.3678 Lost or stolen card
 International (Please call collect):
 727.570.4849 General inquiries
 727.570.4881 Lost or stolen card
 MyCardStatement.com

Check Orders

Order checks by phone or online
 800.455.6126
 OrderMyChecks.com

Mailing Address

Heritage Bank
 14807 Highway 99
 Lynnwood, WA 98087

Routing Number

325170835

Website

HeritageBankNW.com

Your Branch

Your Relationship Manager



Heritage
 BANK

